

Effective Date: 11 November 2024

CUSTOMS

EXTERNAL

CUSTOMS STATUS RESPONSE MESSAGES

1 LIST OF CUSTOMS RESPONSE MESSAGES (CUSRES)

CUSTOMS STATUS CODE	WHAT CUSTOMS RESPONSE MESSAGE (CUSRES)		IMP	EXP	CARGO
	DESCRIPTION	PURPOSE			
1	Release	To release goods approved by Customs	X	X	
2	Physical inspection	To notify declarants of a- a) Physical unpack inspection; b) Detention for Customs; c) A non-intrusive inspection (X-Ray scan); or d) Request to investigate.	X	X	
3	Conditional release	To facilitate release of goods against payment of a surety, pending submission of additional information for finalisation of a case	X	X	
4	Detain for OGA (Other Government Agency)	To facilitate release from Customs control, but notify the declarant that the goods in question are still subject to intervention from a designated government agency	X	X	
5	Conditional release – detain for OGA	To facilitate release of goods against payment of a surety, pending intervention from a designated OGA	X	X	
6	Reject declaration	To notify declarants that one (1) or more fields of a goods declaration or cargo report are: a) Invalid or incorrect; b) Duty/tax incorrectly calculated; and/or c) A required document is missing.	X	X	X
7	Ready for Cash Payment	To notify declarant that a goods declaration is awaiting a cash payment	X		
8	Proceed to border for goods declaration; or Received and accepted for Cargo	a) For declarant – notice that a goods declaration for goods being imported or exported by road via a land border post has been successfully processed and the consignment can be transported to the border. b) For cargo reporter – notice to the submitter of a cargo report that the submission has been received and accepted.	X	X	X

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CUSTOMS STATUS CODE	WHAT CUSTOMS RESPONSE MESSAGE (CUSRES)		IMP	EXP	CARGO
	DESCRIPTION	PURPOSE			
9	Already on system	To notify the declarant that a goods declaration or cargo report has already been lodged on the Customs system	X	X	X
13	Query – Supporting documents required	To notify the declarant that the goods declaration has been automatically selected by the Customs risk engine and standard clearance supporting documents must be submitted	X	X	
14	Customs Clearance Verification Case	a) For declarant – notice to upload supporting cargo clearance instructions to case in order to verify clearance details. b) For cargo reporter – notice to upload supporting cargo clearance instructions to case in order to verify clearance details.	X	X	X
15	Refund/ Drawback received and case created	To notify the declarant/claimant that a Refund/Drawback submission has been received and a case has been created as documented in SC-DT-C-13	X	X	
16	Refund/ Drawback approved	To notify the declarant/claimant that a Refund/Drawback has been approved by SARS as documented in SC-DT-C-13	X	X	
17	Refund/ Drawback application unsuccessful	To notify the declarant/claimant that a Refund/Drawback has been rejected by SARS as documented in SC-DT-C-13	X	X	
23	Cancelling a CUSRES	To notify a Release Authority (Depot, Transit Shed, Cargo Reporter) that a previous status has been cancelled	X	X	
24	Amending a CUSRES	To notify a Release Authority (Depot, Transit Shed, Cargo Reporter) that the goods declaration has been amended, but the last status still applies	X	X	
26	Request adjustment to declaration	To notify a declarant—subsequent to an inspection—that an amended declaration is required to the original clearance	X	X	
27	Accept amendment	To notify the declarant that an amended declaration has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status “1” will be automatically sent to the declarant and Release Authority).	X	X	
28	Accept cancellation	To notify the declarant that a cancellation amended declaration has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status “1” or “4” will be automatically sent to the declarant and Release Authority).	X	X	

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CUSTOMS STATUS CODE	WHAT CUSTOMS RESPONSE MESSAGE (CUSRES)		IMP	EXP	CARGO
	DESCRIPTION	PURPOSE			
29	Accept substitution	To notify the declarant that a substitution amended declaration has been processed and accepted on the Customs system. [This is not a release message]. (If goods are still under Customs control, a Release status "1" or "4" will be automatically sent to the declarant and Release Authority).	X		
31	Request additional supporting documents	To notify the declarant that further specific information, trade documentation, product related literature, or proof is required	X	X	
32	Seizure	To notify declarant and Release Authority of the seizure of goods	X	X	
33	Supporting documents received	To notify the declarant that documents filed under E@syScan have been received by Customs and are being processed	X	X	
34	Case closed	To notify the declarant that a case is now closed	X	X	
35	Reminder for outstanding documents	To notify the declarant that originally requested documents have not yet been received by Customs	X	X	
36	Booking confirmation	To notify declarant of confirmation of booking for a physical inspection	X	X	
37	Received and updated on the Customs system	To notify a declarant that a SARS requested amended declaration has been received and is being processed on the Customs system	X	X	
38	Offline release	Issued in cases where a system error has occurred precluding finalisation of processing of a clearance on the Customs system	X	X	
39	Technical issue notification	Issued in the event of a technical system issue, to advise of a possible delay in the processing of such goods declaration	X	X	X
40	Entry Arrival Notification	To notify the road carrier of the arrival of his/her truck at the Customs arrival gate at a land port. This message will also be transmitted to a declarant where he/she did not receive a 'proceed to border' (status 8) message in respect of his/her consignment, e.g. goods removed in transit to the border from a sea port.	X	X	X
41	Entry Exit Notification	To notify the road carrier that his/her truck has exited a land port, as well as to notify a declarant with cargo on such a truck that his/her consignment has exited a land port	X	X	X
42	Provisional Payment Expiry Reminder	To notify a declarant that a PP lodged on an import declaration is about to expire and action must be taken to finalise the PP case	X		

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WHAT CUSTOMS RESPONSE MESSAGE (CUSRES)					
CUSTOMS STATUS CODE	DESCRIPTION	PURPOSE	IMP	EXP	CARGO
43	Provisional Payment Appeal Application Received	To notify a declarant that an appeal application has been recorded on a PP case. This will prevent a PP from being liquidated while an appeal is not finalised.	X		
44	Provisional Payment Extension Request Granted	To notify a declarant that an application for the extension of the expiry dates of a PP was granted. The message will include the new expiry date.	X		
45	Provisional Payment for PEN/FOR, or part thereof, Liquidated to SARS	To notify a declarant that a penalty and/or forfeiture has been liquidated to SARS. This can be as result of an outcome of an appeal case or as result of expiry of a PP where a penalty has been imposed and no appeal case is active.	X		
46	Provisional Payment Embargo Release Granted	To notify a declarant that an application to release goods for inspection under embargo, against payment of a surety, has been approved	X		
47	Provisional Payment Request Rejected (to reject a request for extension, embargo release or for an appeal)	To notify a declarant that an application for extension of expiry date, an application for release under embargo, or the recording of an appeal was rejected	X		
48	Provisional Payment Expired	To notify a declarant that a PP has expired, conditions of a PP to be complied with, or duties and taxes to be brought to account	X		
49	Provisional Payment Liquidated	To notify a declarant that the application to liquidate a PP was successful and the amount has been liquidated to the declarant	X		
53	Provisional Payment for Embargo Release - detained other (OGA)	To facilitate release of goods for inspection under embargo, against payment of a surety but notify the declarant that the goods in question are still subject to intervention from a designated government agency	X		
62	Conditional Release – inspection at place of exit/destination	To facilitate release of goods, pending a physical inspection, detention for Customs, non-intrusive inspection (X-Ray scan), or request to investigate at the port/place of exit/destination	X	X	

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WHAT CUSTOMS RESPONSE MESSAGE (CUSRES)					
CUSTOMS STATUS CODE	DESCRIPTION	PURPOSE	IMP	EXP	CARGO
63	Conditional Release - detain for OGA (inspection at place of exit/destination)	To facilitate release of goods, pending a Physical inspection, detention for Customs, non-intrusive inspection (X-Ray scan), or request to investigate at the port/place of exit/destination but notify the declarant that the goods in question are still subject to intervention from a designated government agency	X	X	
70	Customs Formalities Finalised, awaiting OGA(s) outcome(s)	In the event when no risk is assessed for Customs, but there is a prohibited and restricted requirement – to facilitate the opportunity for an OGA intervention and outcome	X	X	
71	Customs Stop, awaiting OGA(s) outcome(s)	In the event Customs identifies a risk for physical inspection and the goods are also found to be subject to prohibited and restricted requirements – awaiting OGA outcome.	X	X	
72	Create OGA Child Case	To advise the declarant that Customs has forwarded the case to an OGA. It also enables the trader to know which OGA the case belongs, so they have a reference when engaging the OGA	X	X	
73	OGA Additional Information Required	To notify the declarant that the OGA requires additional information	X	X	
74	OGA Declaration Amendment Request	To notify the declarant that the OGA requires an amendment to the declaration	X	X	
75	OGA Physical Inspection	To notify the declarant that the OGA requires a physical inspection	X	X	
76	OGA Release	To notify the declarant that the OGA has released the consignment from their perspective	X	X	
77	OGA Detain / Discard/Reject	To notify the declarant that the OGA has disallowed/forbidden the import or export goods, and the declaration must be cancelled	X	X	
78	OGA Embargo Release	In the event the OGA determines that the goods can be released under embargo for an inspection to be conducted at the declarant's premises	X	X	
79	OGA Discard Adjustment	To allow OGA to continue state change if trader does not respond to Amendment request	X	X	
80	OGA Case Closed	To notify the trader that the OGA case is closed. Utilised in the following instances: a) Tariff change effectively removing OGA based on P&R b) VOC received has a different Importer who has not provided consent to share information, thus defaulting back to manual process	X	X	

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2 LIST OF SCENARIOS

2.1 Release

2.1.1 No payment of duties and taxes required

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original) Released If no duty and tax are payable on an import or export declaration, payment will not be called for.	F9 1

2.1.2 Payment of duties and taxes required

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original) Payment Required and received Released	F9 7 1

2.2 Documentary inspection

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original) Payment required and received Flagged for inspection (call for supporting documents) Supporting documents received Released Case closed Notification of a call for supporting documents only occurs after payment. A general rule is that the declarant will only be notified of a goods declaration status subsequent to payment.	F9 7 13 33 1 34

2.3 Additional documents

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original) Payment Required and received Flagged for inspection Supporting documents received Requesting additional supporting documents Supporting documents received Release Case closed	F9 7 13 33 31 33 1 34

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2.4 Adjustment declaration

2.4.1 Accepted adjustment declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Reject Adjustment	6
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Adjustment (after resubmission)	27
Release	1
Case closed	34

2.4.2 Physical inspection with adjustment declaration outcome

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Adjustment	27
Release	1
Case closed	34

2.4.3 Insert provisional payment on adjustment declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Request adjustment to insert PP	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Accept amendment	27
Release Amendment	1
Case closed	34

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2.4.4 Rejected adjustment declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Reject Adjustment	6
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Adjustment (after resubmission)	27
Release	1
Case closed	34

2.4.5 Change Acknowledgement Indicator conditionally accepted '3' on adjustment declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request for amendment (underpayment)	26
Declarant disagrees – submits Amendment [4] with Change Acknowledgement Indicator "3"	F4
Received and updated on Customs system	37
SARS issues Information Message to client requesting provisional payment for motivated appeal	
Declarant makes payment – submits copy of payment and receipt as a supporting document [E@sySCAN]	
Case remains pending until declarant submits motivated appeal via E@sySCAN.	31
Supporting documents received	33
Conditional Release	3
Declarant must make further submission of supporting documents once the appeal has been formulated. SARS may subsequently accept the motivation and close the case or may issue a further "request for amendment message" (26) if the appeal is upheld. If the appeal is upheld the declarant must lodge an amended declaration and penalty if applicable. In regard to differentiating between status code 3 and 5, SARS will automatically issue a status 5 where the commodity code of the goods concerned requires that an OGA approve the release. It is therefore the declarant's responsibility to ensure compliance with the OGA before the goods are uplifted.	

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2.5 Other Government Agency (OGA)

2.5.1 Detain for OGA (manual case)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for OGA (P&R list)	4
Case closed	34

2.5.2 Request approved and detained for OGA (manual case)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Request received for embargo release	33
Request approved request adjustment to add PPE	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Embargo release granted – detain for OGA	53
Accept amendment	27
Booking confirmation	36

2.5.3 Customs and OGA requests a physical inspection – embargo release approved (workflow case)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Customs detain for physical inspection and awaits OGAs (P&R list) outcome	71
OGA conducts a documentary inspection	
Create OGA Child Case to advise the declarant that Customs has forward the case to an OGA	72
OGA requires a physical inspection	75
Request received for embargo release	33
Request approved request adjustment to add PPE	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Embargo release granted – detain for OGA	53
OGA Embargo Release granted	78
Accept amendment	27
Booking confirmation	36
OGA Release	76
Request additional documents	31
Supporting documents received	33
Release	1
Case closed	34

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2.5.4 Detain for OGA where the case is released by the OGA (workflow case)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for OGA (P&R list) no SARS risk	70
SARS formalities finalised – awaiting OGA(s) outcome(s)	
Create OGA Child Case to advise the declarant that Customs has forward the case to an OGA	72
OGA requires additional information	73
Supporting documents received	33
OGA Release	76
Case closed	34

2.6 Physical or scan inspection

2.6.1 Released outcome

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Released	1
Case closed	34

Stop for X-Ray scanning will only be initiated where the port contains a scanning facility.

2.6.2 Additional documentation and physical inspection outcomes

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Reminder for outstanding documents	35
Supporting documents received	33
Requesting additional supporting documents	31
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Adjustment	27
Release	1
Case closed	34

The reminder for outstanding documents is automatically sent to notify the declarant that the originally requested documents have not yet been received by Customs.

Stop for X-Ray scanning will only be initiated where the port contains a scanning facility.

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2.6.3 Partial underpayment/overpayment (adjustment declaration required) outcome

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection (Outcome = partial underpayment/overpayment)	2
Booking confirmation	36
Request Amendment (Underpayment)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Amendment	27
Payment Required and received	7
Release (against underpayment)	1
Case closed	34
Refund claimed separately for overpayment – new case	

2.6.4 Adjustment declaration accepted

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Adjustment	27
Release	1
Case closed	34
Notwithstanding the issuance of status '27' on successful acceptance of an amendment declaration, release will always be initiated by a status '1'.	
Stop for X-Ray scanning will only be initiated where the port contains a scanning facility.	

2.6.5 Adjustment declaration rejected

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Reject Adjustment	6
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37

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SCENARIO	CUSRES SEQUENCE
Accept Adjustment (after resubmission)	27
Release	1
Case closed	34

2.6.6 Substitution/replacement outcome

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment (Replace and Cancel)	26
Entry submitted (Replacement)	F
Received and updated on Customs system	37
Accept Replacement	29
Entry submitted (Cancellation)	F1
Received and updated on Customs system	37
Accept Cancellation	28
Case closed	34
Sequence of submission – first submit replacement and once approved by SARS, client then submits cancellation. Refund claimed separately for overpayment, if applicable – new case	

2.7 Embargo release

2.7.1 Request approved (manual case)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Request received for embargo release	33
Request approved request adjustment to add PPE	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Embargo release granted	46
Accept amendment	27
Booking confirmation	36

2.7.2 Request rejected

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Request received for embargo release	33

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SCENARIO	CUSRES SEQUENCE
Embargo request rejected – cargo do not adhere to the requirements for an embargo release Booking confirmation	47 36

2.7.3 Customs and OGA requests a physical inspection approving embargo release utilising the system workflow

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Customs detain for physical inspection and awaits OGAs (P&R list) outcome	71
OGA conducts a documentary inspection	
Create OGA Child Case to advise the declarant that Customs has forward the case to an OGA	72
OGA requires a physical inspection	75
Request received for embargo release	33
Request approved request adjustment to add PPE	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Embargo release granted – detain for OGA	53
OGA Embargo Release granted	78
Accept amendment	27
Booking confirmation	36
OGA Release	76
Request additional supporting documents	31
Supporting documents received	33
Release	1
Case closed	34

2.8 Conditional release

2.8.1 Customs awaiting supporting documents

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Receive a request for conditional release	33
Request Adjustment to insert PP (PPR details specified on the worksheet.)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Accept Amendment	27
Conditional Release or	3 or
Conditional Release OGA	5

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SCENARIO	CUSRES SEQUENCE
The system will automatically issue a status 5 where the commodity code of the goods concerned requires that an OGA approve the release. It is the declarant's responsibility to ensure compliance with the OGA before the goods are uplifted.	

2.8.2 Declarant's request approved

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F1
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Receive a request for conditional release	33
Request approved request Adjustment to insert PP (PPR details specified on the worksheet.)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Amendment	27
Conditional Release	3
Case closed	34

2.8.3 Declarant's embargo request not approved, adjustment required to uplift the value and bring under entry to account

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Request Adjustment to bring duties and taxes to account	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Receive a letter from client requesting conditional release, pending outcome of a tariff determination	33
Conditional release rejected	6
Case closed	34

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2.9 Provisional Payments

2.9.1 Temporary Admission time extension request (granted)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original) with PPT on declaration line	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Release – PP case outstanding	1
PP expiry reminder finalise PP case	42
Receive a request for time extension – PP case unpend	33
PP extension granted	44
Entry submitted (Adjustment) requesting liquidation of PP	F4
Received and updated on Customs system	37
Accept Amendment	27
PP liquidated	49
Case closed	34
After payment declarant receives CUSRES confirming PP reference number, stating conditions for making payment and the PP expiring date	

2.9.2 Conditional release time extension request (granted)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Receive a request for conditional release	33
Request Adjustment to insert PP (PPR details specified on the worksheet.)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Accept Amendment	27
Conditional Release	3
PP expiry reminder finalise PP case	42
Receive a request for time extension – PP case unpend	33
PP extension granted	44
Entry submitted (Adjustment) requesting liquidation of PP	F4
Received and updated on Customs system	37
Accept Amendment	27
PP liquidated	49
Case closed	34
After payment declarant receives CUSRES confirming PP reference number, stating conditions for making payment and the PP expiring date	

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2.9.3 Conditional release requesting time extension request received before expiration date (granted)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Receive a request for conditional release	33
Request Adjustment to insert PP (PPR details specified on the worksheet.)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Accept Amendment	27
Conditional Release or	3
PP expiry reminder finalise PP case	42
PP expired	48
Receive a request for time extension –	
PP case unpend	33
PP extension granted	44
Entry submitted (Adjustment)	
requesting liquidation of PP	F4
Received and updated on	
Customs system	37
Accept Amendment	27
PP liquidated	49
Case closed	34
After payment declarant receives CUSRES confirming PP reference number, stating conditions for making payment and the PP expiring date	

2.9.4 Conditional release requesting time extension before expiration date (not granted)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Receive a request for conditional release	33
Request Adjustment to insert PP (PPR details specified on the worksheet.)	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Ready for cash payment and received	7
Accept Amendment	27
Conditional Release or	3
PP expiry reminder finalise PP case	42

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SCENARIO	CUSRES SEQUENCE
PP expired	48
Receive a request for time extension –	
PP case unpend	33
PP request rejected	47
Entry submitted (Adjustment)	
bringing duties to account and	
liquidate PP	F4
Received and updated on	
Customs system	37
Accept Amendment	27
PP liquidated	49
Case closed	34
After payment declarant receives CUSRES confirming PP reference number, stating conditions for making payment and the PP expiring date	

2.10 Substitution/replacement declaration

2.10.1 Additional supporting documents with substitution/replacement declaration outcome

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Request for additional supporting documents	31
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment (Replace and Cancel)	26
Entry submitted (Replacement)	F5
Received and updated on Customs system	37
Accept Replacement	29
Entry submitted (Cancellation)	F1
Received and updated on Customs system	37
Accept Cancellation	28
Case closed	34

2.10.2 Cancellation declaration rejected if before substitution/replacement declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted Replacement (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Request for additional supporting documents	31
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment (Replace and Cancel)	26
Entry submitted (Cancellation)	F1
Received and updated on Customs system	37
Reject Cancellation	6
Entry submitted (Replacement)	F5
Received and updated on Customs system	37

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SCENARIO	CUSRES SEQUENCE
Accept Replacement	29
Entry submitted (Cancellation)	F1
Received and updated on Customs system	37
Accept Cancellation (after resubmission)	28
Case closed	34

2.10.3 Adjustment and Substitution/replacement declaration

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Request adjustment (Amend and Replace)	26
Entry submitted (Replacement)	F5
Received and updated on Customs system	37
Accept Replacement	29
Entry submitted (Adjustment)	F4
Received and updated on Customs system	37
Accept Amendment	27
Case closed	34
In this instance two (2) release statuses are given – one (1) for the amendment clearance and the other for the new replacement clearance.	

2.11 Seized Goods

2.11.1 Counterfeit case

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Confirmed counterfeit goods; seizure notice attached to inspection report	
Seize goods	32
Pended in Finalisation Pool – awaiting update on seizure case	
Manually discard case by inserting the following note on the case number "Confirmed counterfeit goods"	

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2.11.2 Court confirmed seizure

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Goods seized	32
Pended in Finalisation Pool – awaiting outcome	
Seizure confirmed by court	
Manually discard case by inserting the judgement case number on the note to confirm the outcome	

2.11.3 Seized case released on court instructions

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Seize goods	32
Pended in Finalisation Pool – awaiting outcome	
Manually discard the case by inserting the judgement case number on the note to confirm the outcome	
Seizure not confirmed by court (Released)	1
Case closed	34

2.11.4 Agreement between the declarant and SARS on seized goods

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
Payment Required and received	7
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Seize goods	32
Pended in Finalisation Pool – awaiting finalisation	
Manually update the case by inserting the judgement case number on the note to confirm the outcome	
Request amendment	26
Entry submitted (Adjustment)	F4
Received and updated on Customs system	
Accept amendment	
Seizure mitigated (Released)	
Case closed	
Acceptance of the request for amendment could be subject to the submission of supporting documents. In such instance a status '31' would precede status '27'.	

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2.12 Customs Dual Inspection (Acquittals)

2.12.1 Detain for physical or scan inspections and then conditional release for inspection at place/port of exit/destination (Clearance at a land border leaving South Africa at a land border)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
No payment required	
Flagged for inspection	13
Supporting documents received	33
Proceed to border	8
Mark for arrival	40
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Supporting documents received	33
Conditional release - Detained for a second (2) physical inspection	
X-Ray scan at port of exit	62
Mark for exit	41
Mark for arrival	40
Booking confirmation	36
Conditionally releases pending the production of the acquittal documents	3
Mark for exit	41
Supporting document received	33
Release	1
Case closed	34

2.12.2 Customs Dual Inspection (Acquittals) – Clearance at an inland port destined to an inland port

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
No payment required	
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Conditional release - Detained for a second (2) physical inspection X-Ray scan at port of exit	62
Booking confirmation	36
Conditionally releases pending the production of the acquittal documents	3
Supporting documents received	33
Release	1
Case closed	34

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2.12.3 Customs Dual Inspection (Acquittals) – detain for SARS and/or OGA(Clearance at a land border destined to an inland port)

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
No payment required	
Flagged for inspection	13
Supporting documents received	33
Proceed to border	8
Mark for arrival	40
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Requesting additional supporting documents, for example permit or literature to confirm tariff heading	31
Supporting documents received	33
Conditional release - Detained for a second (2) physical inspection X-Ray scan at port of exit	62 or
Conditional release – Detain for OGA - Detained for a second (2) physical inspection X-Ray scan at port of exit	63
Mark for exit	41
Mark for arrival	40
Booking confirmation	36
Conditionally releases pending the production of the acquittal documents	3 or
Conditional Release – Detain for OGA	5
Mark for exit	41
Supporting document received	33
Release	1
Case closed	34

2.12.4 Customs Dual Inspection (Acquittals) – Clearance at an inland port leaving South Africa at a land border

SCENARIO	CUSRES SEQUENCE
Entry submitted (Original)	F9
No payment required	
Flagged for inspection	13
Supporting documents received	33
Detain for physical inspection/X-Ray scan	2
Booking confirmation	36
Conditional release - Detained for a second (2) physical inspection X-Ray scan at port of exit	62
Mark for arrival	40
Booking confirmation	36
Conditionally releases pending the production of the acquittal documents	3
Mark for exit	41
Supporting documents received	33
Release	1
Case closed	34